



## Quality Policy

To each employee, contractor and visitor of Fingleton White:

Fingleton White (FW) is an engineering and project management consultancy.

FW is committed to establishing, implementing and maintaining an effective quality system that complies with the requirements of ISO 9001:2015 Quality Standard and industry codes of practice.

FW will achieve the objectives and targets which are set out by the quality system and FW is committed to continual improvement of the quality of service provided and the performance of the quality system. This includes the setting and reviewing of objectives annually.

FW is committed to establishing customer requirements and providing the resources and training needed to ensure customer satisfaction.

The achievement of a satisfactory standard of quality and customer satisfaction is the responsibility of all those employed in the company. To achieve this staff are made aware of the requirements of the Quality Manual, associated procedures, forms and templates.

FW will follow the requirements of the Quality Manual and commit to maintaining the above policy.

FW will regularly review this Quality Policy and System in the light of experience and developments within their areas of business at a minimum at the annual Management Review Meeting.

Signed:

Date: 10<sup>th</sup> April 2018

Michael Lennon

Managing Director

Signed:

Date: 10<sup>th</sup> April 2018

Ann Fingleton

Company Director

